Thomas Washington 139 MELROSE AVE San Francisco CA 94127

Aug 30th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Thank you for taking the time to hear my thoughts on this issue. I chose Sonic after a long drought of only having a single broadband option. I chose Sonic for multiple reasons. 1. They made it easy to do business. No hassles or struggles to get the service up and running and they were quick. 2. They canvased the neighboor hood I live in once their fiber network was installed and notified customers the old fashion way and went door to door just to let us know. A terrifice soft sales approach 3. Extremely competitive rates compared to the competition. 4. Finally, it's great to do business with a local provider rather than a national org. Far superior customer service and they know the local demographic.

It would be an extreme shame to shut them out of the broadband market when business is built on competition and Sonic is forcing the incumbents to pick up their game. All providers should look at the impact and satisfaction Sonic provides to it's customers and think about changing to a similar model.

Finally, word of mouth is extremely important. I would tell anybody I meet on the street to my closest friends to try Sonic. It's just been a great experience. I would not do the same for the national incumbent provider.

Thank you!

**Thomas Washington**